

9. november 2015

## **Alarm on MAIL or SMS**

## The unit is not sending data

If you get a message like this !!!

## Then take it easy be cool and wait.

If you get the same message again, then you must take action fysically.

- 1. Go to the place where the Main module is installed.
  - a. Check that there is Light in the red LED lamp on the module
    - i. If there is NO light in the lamp
    - ii. then check the powersupply and wall switch.
    - iii. If there is light in the LED lamp
    - iv. Then check that the lamp is blinking once pr. Second.
  - b. IF THE LAMP IS NOT BLINKING
    - i. Then turn of the power and screw of the lid on the mainmodule boks (4 philip screws), and check that the SIM card is in the right place.

## **NO TELESIGNAL**

If everything above is ok and the red LED lights constantly, so it may well be that the telecommunications signal is bad.

SOLUTION

- 1. You can try to turn of the main module, by pulling out the powercord from the main module boks, wait 10 seconds and push in the power cord again, after a few seconds the LED shall start to blink.
- 2. Or you can wait until the signal is OK again in the area, check after a few hours. The main module will always try to find a secundary Tele-signal and use that.



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Ivan Hansen

